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ANNASSURRA, S.A. can be contacted via email at drink@florporto.com.

ANNASSURRA, S.A. is the company that manages the bar Flôr.

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Personal Data Protection

Within the scope of its activity, ANNASSURRA, S.A. processe personal data in order to enable the provision of services in its establishments, ensuring its protection and processing in the terms defined by the applicable legislation, acting legally as the data controller of personal data.

The categories of personal data processed by ANNASSURRA, S.A. at the bar Flôr are as follows: Personal identification

data: name and taxpayer number; Personal contact details: address; Personal data related with the safety of persons and goods: video surveillance image, collected in the public areas of our hotels and restaurants.

The personal data processed by ANNASSURRA, S.A. is collected in person at Flôr, directly from its holder and after exclusive initiative from the same.

The personal data processed by ANNASSURRA, S.A. is collected and processed to identify ensure the billing of the contracted service.

The processing of the personal data identified above is lawful as it is essential for the execution of legal and contractual obligations.

The provision of the personal data processed by ANNASSURRA, S.A. at Flôr is a requirement in order to allow the compliance with legal and contractual obligations. ANNASSURRA, S.A. does not use personal data for the purpose of subjecting the data subject to a decision taken solely on the basis of the automated processing of personal data, producing legal effects concerning the data subject or significantly affecting the data subject. ANNASSURRA, S.A. guarantees the security and confidentiality of the personal data it is responsible for processing, through technical, organizational and security measures which include data encryption; secure and authenticated accesses which are segmented by access levels; adequate mechanisms to ensure the confidentiality, availability and resilience of the information and recovery systems in case of incidents; implementation of procedures and internal policies applicable to data processing operations; training and awareness of all employees in contact with personal data, among other measures.

ANNASSURRA, S.A. does not share personal data with third parties, with the exception of the following situations: Personal data transmitted to data processors that are essential to the provision of services (not exclusively, but including financial and accounting management, invoicing, CCTV and execution of payments); Personal data transmitted to the Tax Authority (AT), within the scope of the legal obligations of ANNASSURRA, S.A.

ANNASSURRA, S.A. only hires processors that offer sufficient guarantees to carry out adequate technical and organizational measures and ensure the protection of the rights of the data subject, under the terms of the applicable legislation.

Due to the use of processors located outside the European Union, ANNASSURRA, S.A. may transfer personal data to countries that are not members of the European Union and, in such cases, will ensure that adequate safeguards are in place (including by way of contracting through the standard data protection clauses adopted by the European Commission) so that the data subject has enforceable rights and effective legal remedies.

The retention periods of personal data shall always be the strictly necessary for the fulfilment of the purposes for which they are processed, and the data shall be deleted after the established term of conservation has expired.

The criteria that ANNASSURRA, S.A. uses to define the data retention periods are mainly the following: The existence of minimum data retention periods provided by law for certain categories of personal data; Protection of rights and legitimate interests of ANNASSURRA, S.A. such as, for example, the exercise of legal rights, collection of amounts due, etc.

The data subject shall have the right, under the terms and conditions provided for in the law, to access their personal data, to request verification, to oppose the processing thereof, to obtain its updating, deletion, limitation and portability, by simply contacting ANNASSURRA, S.A. via e-mail: drink@florporto.com.

The holder of the personal data also has the right to lodge a complaint with the supervisory authority in Portugal (CNPD).